



We Deliver More...

ARM-104-2
Out Sourced Software
Development

An Introductory course from
ARM Consultants.

Course Name: Out Sourced Software Development

<i>Course Level:</i>	Basic
<i>For:</i>	Team Leaders, Project Manager and Senior Developers
<i>Strength:</i>	Not to exceed 20
<i>Duration:</i>	One day
<i>Infrastructure:</i>	LCD Projector, Connectivity to Trainers Laptop, White Board, Colour Markers for White Board
<i>Course Material:</i>	<i>On a CD-ROM</i>
<i>Course Content:</i>	What is out Sourcing? Who are involved in an out sourcing decision? What is the logic behind out sourcing? The Course Contents – Steps to Out Sourcing The nature of the relationship – Internal & External Client & Service Provider – levels of interaction Client & Service Provider - Communication Contract Requirements Change Control Testing Risk Management Documentation Implementation Operational Issues Cultural Issues Communication Issues Process related issues How to be a better Outsource partner?

Participant's status before:

**Gut-instinct approach to Out Sourcing
Fire fighting project management**

Participant's status after:

**Better informed on Out Sourcing
Capable of a focused approach to Out Sourcing
Capable of initiating team processes geared to out sourcing**